

REQUEST FOR BOARD ACTION / CONTRACT CONTROL FORM

Tracking Number: 10.

Date of Request: March 3, 2008

Date Request Received: March 3, 2008

Board Meeting Date Requested: March 10, 2008

Board Meeting Date Assigned: March 10, 2008

Short Title: Resolution Authorizing The Issuance Of A Purchase Order To At&T To Upgrade Our Core Hardware And Software For The Cisco Avvid Phone/Data System For The Next Five (5) Years: \$98,156.

Request Status:
 Request is proceeding to Board of Commissioners
 More information is needed – see attached
 Request on hold – no further information needed
 Other:

Background: This upgrade will allow the county to stay current with the latest hardware and software required to run our Cisco AVVID Phone System. In addition, it will address the need for additional incoming and outgoing lines. Currently the public receives busy signals when calling county departments or county staff can't call out. County employees will be able to dial 911 from a county phones utilizing 911 PinPoint Mapping. This PinPoint technology will let our 911 Coomunication Center know the county employees exact location. Currently, our hardware and software for our data infrastructure is at the end of life and or out of warranty. The 2007-2008 county budget accounts for much of the new equipment costs through budgeting and lease expiration.

(Administrative Use Only)

CONTRACT TYPE

Renewal
 For Service(s)
 Intergovernmental – County as Grantee
 Federal Grantor
 State Grantor
 Grant or
 County as Grantor
 County Funds
 Other Funds:
 Revision
 For Equipment

Specific Action Requested: Approve purchase order to AT&T in the amount of \$98,156.00. This amount is a budgeted item and will be taken from the following line items:

PURCHASING Budgeted Item: Yes No
Date Rec'd: Reviewed and Approved
 Comments on Reverse

660-401100
445-407400

Date Sent: Signed:

Requested by: Erik Harvey
Department: Information Technology Department
Title: Information Technology Director
Contact Phone: 910-259-0222
Contact Fax: 910-259-1503

ATTORNEY Reviewed and Approved
Date Rec'd: Legal Problem(s)
 Comments on Reverse

Date Sent: Signed:

FINANCE Sufficient Funds Available
Date Rec'd Not Available
 Budget Amendment Necessary
 Budgeted Amendment is Attached
 Comments on Reverse

Date Sent: Signed:

CLERK Signature(s) Required:
 Board Chairman/County Manager
 Other:

Date Rec'd Approved by Board: Yes No
At meeting on

**Pender County Government
Information Technology Department**

**2008 Cisco and Voice Network
Upgrades**

Cisco Upgrades

- Existing Call Manager, Unity Servers and Core 4006 Switches are identified by Cisco as "End of Life."
- ***What does this mean?***
- Cisco & AT&T will no longer provide maintenance and technical support.
- **Action:** Replace Servers and Switches with latest hardware replacements and latest software upgrades.
- 2007/2008 County Budget accounts for much of new equipment cost through budgeting and lease expiration

Results

- Advantages in having most recent hardware versions for long term maintenance support.
- Technical and performance advances within the new hardware
- Latest Software releases w/ additional user licenses allow for increase in voice mail users and latest features for voice applications



**Addendum to Comprehensive Service Order Attachment
AT&T Network Integration Services and Equipment Resale**

MA Reference No.: _____
AT&T Network Integration Tracking ID: 2007100334011
Document Version #: v-1.0

| | | |
|---|---|---|
| CUSTOMER Legal Name ("Customer") | AT&T Corp. ("AT&T") (designate other entity if signing entity other than AT&T Corp) | AT&T Branch Sales Contact Name |
| County of Pender | AT&T | Name: Jerry Oates |
| CUSTOMER Address | AT&T Corp. Address and Contact | AT&T Branch Sales Contact Information |
| Street Address: 805 S. Walker St. City: Burgaw State / Province: NC Country: US Domestic / Intl / Zip Code: 28425 | One AT&T Way Bedminster, NJ 07921-0752 Contact: Master Agreement Support Team Email : mast@att.com | Address: 102 N 4th Street City: Wilmington State / Province: NC Country: USA Domestic / Intl / Zip Code: 28401 Fax: 910-341-3034 Email: Jerry.Oates@BellSouth.com Sales/Branch Mgr: Robert Holmes SCVP Name: Dan Sisson |
| CUSTOMER Contact | AT&T Address and Contact | AT&T NI Contact Information |
| Name: Erik Harvey Title: Director of IT Telephone: 910-259-0222 Fax: (910) 259-1530 Email: | Name: Title: Telephone: Street Address: City: State / Province: Country: Domestic / Intl / Zip Code: | Name: Manuel Galego Address: City: Miami State / Province: FL Country: USA Domestic / Intl / Zip Code: 33126 Telephone: (305) 569-7281 Email: mg3773@att.com |
| CUSTOMER Billing Address | | |
| Street Address: 300 E Fremont St City: Burgaw State / Province: NC Country: USA Domestic / Intl / Zip Code: 28425 | | |

This Network Integration Services and Equipment Resale Addendum ("Addendum") is part of the Agreement between AT&T and Customer referenced above ("Agreement"). The AT&T Network Integration Services provided under this Addendum shall be governed by the Terms and Conditions contained herein and by the terms of the Agreement. This Addendum is effective, and incorporated in and made part of the Agreement, on the latter of the dates when signed by both the Customer and AT&T.

AGREED:

AGREED:

CUSTOMER: County of Pender

AT&T

By: _____
(Authorized Agent or Representative)

By: _____
(Authorized Agent or Representative)

(Typed or Printed Name)

(Typed or Printed Name)

(Title)

(Title)

(Date)

(Date)

HR-ID: 5948660