



REQUEST FOR BOARD ACTION

ITEM NO. 10a.

DATE OF MEETING: July 12, 2010

REQUESTED BY: Erik Harvey, Director, ITS Department

SHORT TITLE: Resolution to Approve Contract Service Renewals over \$5,000.00 for the Information Technology Services (ITS) Department for FY 2010-2011:

BACKGROUND: Annual renewals on maintenance and support agreements for network appliances, antivirus and backup systems, and departmental applications/systems. All Maintenance Agreements were originally competitively bid.

SPECIFIC ACTION REQUESTED: Authorize purchase orders in the amount of \$238,048.45 for FY 10/11. This amount is a budgeted item and will be taken from the following line items:

IT Contracted Services: 445-404500, 445-404520, 445-401101, 445-404521, 445-404523, 445-404524, and 445-404527

Type of Service/Contractor	Estimated Annual Cost
(401101) Contracted Services Metro Ethernet	
AT&T Metro Ethernet - Annual M/S	\$1,400.00
AT&T MetroEthernet - Monthly cost for services	\$16,000.00
Total	\$17,400.00
(404500) Contracted Services	
Barracuda Spam Filter 400 Instant Replacement - Annual M&S	\$900.00
Barracuda Spam Energize Updates - Annual M&S	\$1,100.00
Barracuda Web Filter 410 Instant Replacement County - Annual M&S	\$900.00
Barracuda Web Filter Energize Updates County - Annual M&S	\$1,100.00
Barracuda Web Filter Energize Updates Burg Lib - Annual M&S	\$400.00
Barracuda Web Filter Energize Updates Hampstd Lib - Annual M&S	\$900.00
Barracuda Web Filter 410 Energize Updates DSS - Annual M&S	\$900.00
Barracuda Archiver 450 Energize Updates County - Annual M&S	\$2,325.00
Track-It Enterprise MA (Numara Software) - Annual M&S	\$2,000.00
IPSwitch IMail Server MA - Annual M&S	\$1,100.00
MIND CTI - MEIPS (IP Phone LD Billing/Reporting) - Annual M&S	\$1,000.00
Time Warner Fiber MA - Annual M&S	\$2,424.50
DataBlocks - Annual M&S	\$200.00
DameWare - Annual M&S	\$1,200.00
Alcahmey - Annual M&S	\$6,000.00
Website Admin - DNN	\$2,000.00
Al Bormuth - Tax Assessors and Collections Printers	\$545.00
NetMotion - Annual M&S	\$3,687.50
COECO	\$840.00
Total	\$29,522.00
(404520) Contracted Services WAN	
AT&T Smartnet/Cisco - Annual M&S	\$44,795.23
AT&T Dedicated Internet Access - 3Meg	\$15,000.00
AT&T PRI's and 911 PinPoint	\$22,440.00
.gov - County domain name (s)	\$200.00
County Firewall -Annual M&S	\$2,578.00
Packet Shaper	\$4,659.72
Total	\$89,672.95
(404521) Contracted Services Finance MUNIS Support	
General Ledger, AP, BG	\$2,515.80
Purchase Orders	\$962.85
Requisitions	\$601.65

Project Accounting	\$722.40
Fixed Assets	\$962.85
Payroll	\$2,537.85
Personnel - Human Resources Management	\$1,684.20
Accounts Receivable	\$842.10
MUNIS Office	\$601.65
GUI Support	\$840.00
Informix Support	\$514.50
Crystal Reports Support	\$1,170.75
Utility Billing Interface	\$601.65
Utility Billing	\$1,575.00
OS/DBA Support	\$3,695.25
Total	\$19,828.50
(404522) Contracted Services Permitting	
Kelly Permitting	\$1,700.00
Total	\$1,700.00
(404523) Contracted Services ESRI GIS Support	
ArcPad (ITS - 1)	\$250.00
ArcEditor (Tax - 3, Planning- 1)	\$7,200.00
ArcInfo (ITS - 1)	\$4,000.00
ArcServer Bundle (ITS - 1)	\$6,672.00
ArcView (EM - 1)	\$400.00
GIS Tools (Addressing)	\$500.00
Spatial Analyst	\$600.00
Network Analyst	\$2,700.00
Total	\$22,322.00
(404524) Contracted Services Tax Keystone Support	
PAAS II: Complete Package Tax Billing, Tax Collections	\$27,809.00
Image PAAS	\$2,130.00
ODBC Support	\$445.00
OS (35 users)	\$1,225.00
UniVerse (35 users)	\$2,660.00
Keystone Client/Fusion (35 users)	\$1,400.00
PAAS Mobile	\$2,656.00
PAAS Mobile (3 laptops, includes UniVerse/Keystone Client)	\$1,272.00
WebPASS	\$5,351.00
PAAS Extended Hours Support	\$2,500.00
NC Circuit Legislation	

<i>Total</i>	\$47,448.00
(404527) Contracted Services Symantec	
Antivirus	\$4,600.00
Backup Exec	\$5,555.00
<i>Total</i>	\$10,155.00
<i>Grand Total</i>	\$238,048.45