



## PUBLIC INFORMATION

ITEM NO. 3.

**DATE OF MEETING:** April 18, 2011

**REQUESTED BY:** Amber Parker, Human Resources Director

**SHORT TITLE:** Recognition of the Pender County Outstanding Employee of the Year

**BACKGROUND:** The annual Outstanding Employee of the Year Award was created by the Board in 2009 in-connection with National County Government month as a way to recognize the efforts of outstanding Pender County employees.

This is the second annual issuance of this award. Nominations were accepted from January 3 through February 18, 2011.

The nomination criteria include:

1. Consistently provides a high quality of work.
2. Takes initiative to make things better by going above and beyond required duties.
3. Demonstrates ethical and professional behavior and exceptional dependability.
4. Serves as a role model through positive interactions with customers and coworkers.
5. Exhibits positive attitude; inspires others to excel.
6. Steps up to cooperatively work through problems offering solutions in a professional manner; treats problems as opportunities.

The County received nominations and a Committee selected the top three for presentation to the Board of Commissioners for final selection of a winner. The process was conducted anonymously and neither the Committee nor the Board of Commissioners was provided with the names of the nominees.

A summary of the comments from the winning nomination is attached, which exemplifies this employee's selection for the Outstanding Employee of the Year Award.

Chairman George R. Brown, Jr. will present the awards on behalf of the Board of Commissioners. The award recipient's name has been added to the plaque that is displayed in the Board Meeting Room and the award winner will also be presented with a plaque.

# PENDER COUNTY OUTSTANDING EMPLOYEE OF THE YEAR

## Nomination Criteria:

1. Consistently provides a high quality of work.
2. Takes initiative to make things better by going above and beyond required duties.
3. Demonstrates ethical and professional behavior and exceptional dependability.
4. Serves as a role model through positive interactions with customers and coworkers.
5. Exhibits positive attitude; inspires others to excel.
6. Steps up to cooperatively work through problems offering solutions in a professional manner; treats problems as opportunities.

## Sample comments in Nomination that describe this employee:

- “Consistently provides high quality work ethics, no matter what the challenge might be.”
- “Always gives 100 percent and always goes that extra mile to provide the residents of Pender County with excellent customer service.”
- “She prides herself on being very knowledgeable on all facets of her job. When in doubt, she will push herself even harder to obtain the correct answers.”
- “Truly feel she is a role model for us all.”
- “She is willing to help in any way she can whether or not it is her duty.”
- “She is just pure amazing. Always prompt and in a joyful mood.”
- “She is very honest and loyal to her job. She can always be counted on at any time.”
- “Her positive attitude radiates with even the most difficult customers. She serves as a role model from the second she walks through the door each morning with that winning smile.”
- “She is a great person to have to work with and as a friend.”
- “These facets of loving what you do are exemplary in all the many duties of county, community and family affairs that she so willingly shares of herself.