



REQUEST FOR BOARD ACTION

ITEM NO. 6a

DATE OF MEETING: September 14, 2015

REQUESTED BY: Erik Harvey, Director; Pender County ITS Department

SHORT TITLE: Approval of a Purchase Order to Carolina Advance Digital for Cisco Systems, Inc. annual SmartNet - Support & Maintenance renewals in the amount of \$24,523.72.

BACKGROUND: In 2013, Pender County upgraded its' Cisco core network infrastructure and various IT networking equipment, such as: firewalls, routers, voice gateways, switches, phones sets, hardware, equipment, licensing, and phone system to a new Cisco Systems solution called Unified Computing System (UCS). In order to manage, maintain, and support the County's network infrastructure Cisco SmartNet is needed to replace equipment quickly, mitigate risk, reduce downtime, receive software updates, and other Cisco support services. For network critical items we have 24x7x4 support on critical network items only. We also have 8x5xNext business day support for other network equipment. This is due to having network equipment that is considered End of Life (EoL) in inventory, but still available for use in case an emergency should arise.

Three quotes were obtained. Carolina Advance Digital was selected based on lowest cost.

Carolina Advance Digital:	\$24,523.72
NexusIS:	\$25,074.92
NWN Corporation:	\$25,561.19

SPECIFIC ACTION REQUESTED: To approve a Purchase Order to Carolina Advance Digital Software Maintenance in the amount of \$24,523.72. This was a budgeted item and will be taken from the following line items:

IT Contracted Services: 445-404500