



REQUEST FOR BOARD ACTION

ITEM NO. 6c

DATE OF MEETING: September 14, 2015

REQUESTED BY: Kathy Brafford, Director, Finance Department
Michael Mack, Director, Utilities
Erik Harvey, Director, Information Technology Services

SHORT TITLE: Approval of a Purchase Order to Tyler Technologies for Munis Software Annual Support and Licensing Agreement in the amount of \$27,164.41.

BACKGROUND: In 1998, Pender County purchased Tyler Technologies Munis Software. This Enterprise Resource Planning (ERP) system allows County Departments to streamline and integrate various business processes, provide financial management, and improve customer service. The following Munis modules have been integrated into the ERP system: General Ledger, AP, BG; Purchase Orders; Requisitions; Project Accounting; Fixed Assets; Payroll; Personnel - Human Resources Management; Accounts Receivable; MUNIS Office; GUI Support; Crystal Reports Support; Utility Billing Interface; Utility Billing; OS/DBA Support; Employee Self Service; Dashboard; and NC Sales Tax Reimbursement.

Pender County has immediate and unlimited access to Tyler Technologies Support Services to address any issues that may arise with our financial applications from 8:00am – 7:00pm. After Hour Support is available and would be charged by the hour. Our maintenance agreement provides new releases which include new features and functionality along with new technology updates.

SPECIFIC ACTION REQUESTED: To approve a Purchase Order to Tyler Technologies, Inc. for Munis Software Annual Support and Licensing in the amount of \$27,164.41. This expenditure has been budgeted in the FY 15-16 Budget Ordinance and will be taken from the following line item:

IT Contracted Services: 445-404521