PENDER COUNTY UTILITIES

Post Office Box 995
605 E. Fremont Street
Burgaw, NC 28425

CENTRAL PENDER WATER AND SEWER DISTRICT

Application/Agreement for Water/Sewer Service

APPLICANT INFORMATION

Name _____

Service Address _____
Street City State Zip

Service Size Requested _____

Mailing Address _____
Street City State Zip

Home # (___) _____ Work # (___) _____ Cell # (___) _____

Social Security # _____ Driver's License # _____ State _____

Note: Disclosure of your social security number is voluntary. We are authorized to collect this information because we are extending credit for services and it will only be used for collection of debts owed to PCU. The last four digits of your social security number will be used to verify your identity before disclosing account information in accordance with the FTC Identity Theft Prevention and Detection regulations.

PROPERTY INFORMATION

Subdivision _____ Lot # _____

Check all that apply: Residential _____ Duplex _____ Multi-Family _____ # of Bedrooms _____

Business/Commercial___ Institutional_____ Industrial_____

Water Source: PCU _____ Private Well _____ Private Water Co. Name _____

Rental: _____ (Yes or No) **Allow Billing to Tenant? Yes** _____ **No** _____

If rental – Landlord's Name and Address _____

Date to start New Service: _____ If transfer of account: Date to Stop Service: _____

Address transferring from: _____

This application/agreement and the documents referred to in this application/agreement, specifically including the Rules and Regulations for the Central Pender Water and Sewer District (CPWSD), under the management of Pender County Utilities (PCU), constitutes an agreement between the Customer and the Central Pender Water and Sewer District with respect to the provision of water and/or sewer service. No party shall be responsible to the other except as set out in this application and those agreements or documents referred to in this application/agreement.

Water and/or sewer service will be subject to any and all rates, fees, rules, regulations, policies, ordinances, procedures, terms and conditions applicable to said service, and as revised by PCU with the authority granted by North Carolina General Statute, Chapter 160A, Article 16. PCU may reject any application/agreement for service when the applicant is delinquent in payment of bills incurred for service previously supplied at any location or violation of the Rules/ Regulations/Policies/Ordinances of Pender County and the State of North Carolina.

Installation of New Service: If this application/agreement is to establish new service for water and/or sewer, it is understood by the customer that acceptance of this application is not guaranteed until such time as the complete installation of a meter box, water meter, sewer service lateral, clean out, and other necessary components as required are established and the water meter is set and ready for use by the customer as determined during an inspection completed by the District. Installation of the water line from the meter and the sewer service line to the residence is the responsibility of the property owner in accordance with the requirements of PCU and the North Carolina Plumbing Code. Upon passing the required inspection of the lines by PCU, the account will be activated and billing will begin in the next billing cycle after notification of water meter installation and/or sewer service installation.

Utility Billing/Collection Policy: (Summary of policies from the Pender County Water and Sewer Ordinance)

1.1 Payment Due Date: Bills are due upon receipt and become delinquent 30 days after the billing date. The due date is printed on your bill. Bills must be paid by 5:00 p.m. on the 15th of the month following billing. Termination of service for non-payment will occur on the 16th of each month following billing (or next business day after the 15th), at which time a Disconnect Fee of $25.00 will be added to your account. Water and/or sewer service terminated for non-payment will be restored only during regular business hours only after the account balance and all fees are paid in full.

(Applicant's initials _____)

1.2 Payment Options: You can pay your bill using cash, check, money order, or debit/credit card in person at the PCU office. You may mail a check using the envelope provided in your bill. You may also make a payment using your debit/credit card over the phone with a Customer Service Representative. The easiest and simplest way is to set up an Automatic Bank Draft so you never have to worry about forgetting a payment.

1.3 Returned Checks and Bank Drafts: If your check or bank draft is returned by the bank, you will be charged a Returned Check fee of $25.00. You will need to come to the PCU office to pay the amount due plus the Returned Check Fee in cash.

1.4 Vacant Property: The owner of the property is responsible for all charges unless a tenant has been authorized by the property owner to be billed for service.

Customer Agreement:

By my signature below, I hereby request water and/or sewer service from the Central Pender Water and Sewer District. I understand that in order to receive sewer service, I must also accept and receive water service from CPWSD. In requesting utility service, I accept full responsibility for all charges, fees, penalties, or other obligations incurred while in my name. This includes any leaks that may occur in my water line which begins at the customer's side of the water meter. I agree to provide written notice to the District when the property is sold. I agree to guarantee proper protection for the District's property at this service location and shall permit access to it only by authorized representatives of the District. I have been provided, read, and understand the information provided in the District's Rules and Regulations and stated on this application/agreement. I warrant

that the information provided for the purpose of obtaining utility service to be true and accurate to the best of my knowledge.

It is further agreed, the Central Pender Water and Sewer District reserves unto itself, the right to refuse or discontinue service and remove and District property from the premises if a violation of the District's Rules and Regulations occurs. The District will not be held liable or responsible for damage of any kind whatsoever resulting from water or sewer use, or the use of water or sewer on the premises, unless such damage results directly from negligence on the part of the District. In the event of any loss or damage to the property of the District, or any accident or injury to persons or property is caused by or results from negligence or a wrongful act of the applicant, his/her agent(s), or employees, the cost of the necessary repair(s) or replacement(s), plus any cost of any part and materials along with a service fee on no less than $25.00, will be paid by the customer to the District; and any liability otherwise resulting, will be assumed by the applicant.

**** NOTE: Applications signed outside the Utility Office must be Notarized. ****

_____	_____
Applicant's Signature	District Representative
_____	_____
Print Applicant's Name	Date of Application/Agreement
_____	_____
Notary Signature and Seal	Date of expiration of Commission

OFFICE USE ONLY

Inspection/Transfer/Deposit (Circle all that apply)

Customer # _____	Account # _____
Permit # _____	Parcel ID # _____
Water Tap Fee $_____	Sewer Tap Fee $_____
Transfer Fee $_____	Meter Only Fee $_____
Inspection Fee $_____	Hydrant Meter Deposit $_____