



Pender County Emergency Management



Disaster Recovery Resources - Federal

Agency	Website/Email	Phone Number
FEMA – Disaster Assistance	www.disasterassistance.gov	1-800-621-3362 TTY: 1-800-462-7585
FEMA	www.fema.gov	1-800-621-FEMA (3362)
FEMA – Transitional Sheltering Assistance	www.FEMAevachotels.com	1-800-621-FEMA 1-800-462-7585
FEMA – National Flood Insurance Program	www.floodsmart.gov email: floodsmart@fema.dhs.gov	800-427-4661
IRS Tax Relief in Disaster Areas	www.irs.gov/newsroom/tax-relief-in-disaster-situations	800-829-1040 TTY: 800-829-4059
National Center for Disaster Fraud	www.justice.gov/disaster-fraud email: disaster@leo.gov	866-720-5721
USDA Emergency Farm Loans	www.fsa.usda.gov/programs-and-services/farm-loan-programs/emergency-farm-loans/index	910-259-9123, ext 2
US Small Business Administration (SBA) Low Interest loans for businesses, homeowners and renters	www.sba.gov/funding-programs/disaster-assistance Email: disastercustomerservice@sba.gov	1-800-659-2955 TTY: 800-877-8339
Social Security Administration	www.ssa.gov Email: https://secure.ssa.gov/emailus	800-772-1213 TTY: 800-325-0778



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State Agencies		
Report Disaster-related Scams to the NC Attorney General	www.ncdoj.ov.disasters.aspx	1-877-5-NO-SCAM 919-716-0058 (Spanish)
Disaster Legal Services – help with disaster benefits, insurance claims, housing issues, consumer scams, and more	https://ncbar.org/florence https://nc.freelegalanswers.org video: www.legalaiddnc.org/disasters	1-833-242-3549 9-12, Mon.-Fri.
Dept. of Agriculture & Consumer Services – Emergency Programs	https://www.ncagr.gov/oep	919-807-4300
Pender County		
Pender County Emergency Management	http://www.penderem.com	910-259-1210
Pender County Health and Human Services	http://www.pendercountync.gov/hhs	Social Services 910-259-1240 Health Department 910-259-1230
Pender County Inspections and Building	https://www.pendercountync.gov/pcd/permits-inspections	Hampstead: 910-270-5006 Burgaw: 910-259-1524 <i>Automated lines</i>
Pender County Environmental Health (mosquitos, well water, septic systems)	http://www.pendercountync.gov/hhs/health-human-services/health-department/environmental-health	910-259-1230 To disinfect wells call 910-259-1233 For home septic questions call 910-259-1233
Pender County Fire Marshal (no burn ban)	http://www.pendercountync.gov/em/staff-directory	910-259-1210



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