



## North Carolina Weatherization Assistance Program

### ***What is Weatherization Assistance?***

The Weatherization Assistance Program helps low-income North Carolinians save energy and reduce utility bills. The program is administered through the North Carolina Energy Office ([www.energync.net](http://www.energync.net)) in the N.C. Department of Commerce ([www.nccommerce.com](http://www.nccommerce.com)). Program funding includes \$9.7 million annual funding from the U.S. Department of Energy ([eere.energy.gov/wip/](http://eere.energy.gov/wip/)) and nearly \$132 million from the federal Recovery Act ([www.recovery.gov](http://www.recovery.gov)).

The mission of the North Carolina Weatherization Assistance Program is to improve energy efficiency, household safety, and to educate the public about maintaining energy efficiency. The program's focus is on the elderly, the disabled, families with children, high energy users and the energy burdened. The goal of the Weatherization Program is to keep North Carolina citizens warm in the winter, cool in the summer, and safe all year long.

Weatherization assistance is available for single-family homes, apartments, condominiums, and mobile homes. You DO NOT have to own your own home to be eligible. Renters MUST have written permission from their landlord.

### **In North Carolina, trained evaluators and staff do the following:**

- Educate customers in safety and energy efficiency
- Evaluate single-family and multi-family dwellings, and mobile homes for safety and energy efficiency
- Use the latest technological to determine cost effective methods to make customer's homes safer and energy efficient

### **Home inspections include:**

- Testing for gas leaks, carbon monoxide, and other health and safety issues
- Checking combustible appliances such as stoves, furnaces, and water heaters
- Tuning, repairing, or replacing heating equipment
- Sealing air infiltration sites; installing attic, wall and floor insulation; sealing leaky ducts, adding ventilation
- Installing fire and carbon monoxide detectors
- Installing baseload(compact fluorescent lights) and general heat waste (water heat wrap, pipe insulation, low flow shower heads) measures

### **What the Weatherization Program does:**

- Educates clients in safety and energy efficiency

- Professionally evaluates single family dwellings, multi family dwellings, and mobile homes for safety and energy efficiency
- Tunes, repairs or replaces heating and air systems as needed
- Insulates attics, floors and walls as needed
- Makes minor repairs to homes for health and safety reasons
- Installs smoke and carbon monoxide detectors
- Performs baseload and general heat waste measures

**What the Weatherization Program DOES NOT do:**

- Rehabilitate homes
- Replace doors
- Replace windows
- Make major home repairs such as new roofs, new floors, plumbing, electric work
- Build additions
- Paint (other than areas disturbed by weatherization work)
- Lay carpet
- Lead based paint and asbestos abatements
- Mold remediation

Minor repairs are secondary measures and are not done unless regular weatherization work is needed. The Weatherization Program is not a Rehab program. It is an energy conservation program with an emphasis on the health and safety of the client. Household energy savings can be up to \$300 year a year after weatherization assistance. Households that receive weatherization assistance may also get help through the Heating and Air Repair and Replacement Program. This offers replacement of inefficient heating and air systems.

***Who is Eligible?***

Families with incomes below 200% of the federal poverty guidelines or those receiving cash assistance payments under Work First or Supplemental Security Income (SSI) are eligible for weatherization services. More than 3,000 North Carolina families benefit from the program annually. Priority is placed on providing assistance to the elderly, individuals with disabilities and families with children.

**INCOME LEVELS**

Family Size	Income Threshold	200% of poverty guideline
1	\$10,830	\$21,660
2	\$14,570	\$29,140
3	\$18,310	\$36,620
4	\$22,050	\$44,100
5	\$25,790	\$51,580
6	\$29,530	\$59,060
7	\$33,270	\$66,540
8	\$37,010	\$74,020
+ 8	add \$3,600	or add \$7,200

### ***What will you need when you apply for Weatherization Services?***

1. Monthly income verification for all occupants.
2. Energy bills or a print out from your utility company.
3. Proof of ownership of property to be weatherized (or written permission from your landlord).

### ***What happens to my home during the weatherization process?***

The first step in the process is for your local weatherization agency to perform an energy audit. The energy audit is an onsite inspection of your home and an analysis of which energy efficiency measures are best for your home. When the audit is complete, the auditor or inspector from the local weatherization agency will meet with your family to explain how the work crews will do the work. When the weatherization process is complete, an inspector will make certain that everything is working properly and that nothing was missed.

## **Heating and Air Repair and Replacement Program**

### ***What is the Heating and Air Repair and Replacement Program?***

The Heating and Air Repair and Replacement Program works in concert with the Weatherization Assistance Program to repair and/or replace inefficient heating and air systems in the homes of low-income families, especially the elderly, individuals with disabilities and families with children.

### ***Who is Eligible?***

Families with incomes below 150% of the federal poverty guidelines are eligible. Priority is placed on providing assistance to the elderly, individuals with disabilities and families with children. Heating and Air Repair and Replacement Program assistance is available for single-family homes, apartments, condominiums, and mobile homes. You do not have to own your own home to be eligible. Renters must have written permission from their landlord.

#### **INCOME LEVELS**

<b>Family Size</b>	<b>Income Threshold</b>	<b>150% of poverty guideline</b>
1	\$10,830	\$16,245
2	\$14,570	\$21,855
3	\$18,310	\$27,465
4	\$22,050	\$33,075
5	\$25,790	\$38,075
6	\$29,530	\$44,295
7	\$33,270	\$49,905
8	\$37,010	\$55,515
+ 8	add \$3,600	or add \$6,545

## ***How to apply for Weatherization and/or Heating and Air Repair and Replacement Program?***

Applications must be placed with the designated local service provider for the county in which you live. Start the application process by contacting the appropriate designated local service provider. You will be required to provide proof of income for everyone in your household. Examples of the documents needed are pay stubs, social security payments, and child support payments for the past year. The local service provider may ask additional documentation.

### **Contacts**

Rita Joyner, Section Chief (mailto: rjoyner@nccommerce.com)  
 North Carolina Energy Office, Weatherization Assistance Program  
 2013 Mail Services Center  
 Raleigh, NC 37699-2013  
 Phone :(919) 715-5850  
 Fax :(919) 715-5855

The following weatherization assistance program agencies are approved to assist residents of counties listed. Please find your county of residence and contact the appropriate agency for more details.

## **North Carolina County Weatherization Agencies**

<b>County</b>	<b>Weatherization Agency</b>	<b>Address</b>	<b>Phone</b>
Alamance	Alamance Co. Community Services Agency	P.O. Box 38, Burlington, NC 27216	(336) 229-7031
Alexander	Blue Ridge CommunityAction	800 N. Green St., Morganton, NC 28655	(828) 438-6255
Alleghany	Blue Ridge Opportunity Commission	710 Beech St., Suite A, North Wilkesboro, NC 28659	(336) 667-7174
Anson	Joint Orange Chatnam Community Action	P.O. Box 27, Pittsboro, NC 27312	(919)542-4781
Ashe	Blue Ridge Opportunity Commission	710 Beech St., Suite A, North Wilkesboro, NC 28659	(336) 667-7174
Avery	W.A.M.Y. Community Action	225 Birch St., Suite 2, Boone, NC 28607	(828) 264-2421
Beaufort	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
Bertie	Choanoke Area Development Assoc.	P. O. Box 530, Rich Square, NC 27860	(252) 539-4155
Bladen	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Brunswick	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Buncombe	Community Action Opportunities	25 Gaston St., Asheville, NC 28801	(828) 252-2495
Burke	Blue Ridge Community Action	800 N. Green St., Morganton NC 28655	(828) 438-6255
Cabarrus	Cabarrus county Planning Services Division	P.O. Box 707, Concord, NC 28026	(704) 920-2141
Caldwell	Blue Ridge Community Action	800 N. Green St., Morganton, NC 28655	(828) 438-6255
Camden	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Carteret	Coastal Community Action	P.O. Box 729, Newport, NC 28570	(252) 223-1630
Caswell	Alamance Co. Community Services Agency	P.O. Box 38, Burlington, NC 27216	(336) 229-7031

Catawba	Blue Ridge Community Action	800 N. Green St., Morganton, NC 28655	(828) 438-6255
Chatham	Joint Orange-Chatham Community Action	P.O. Box 27, Pittsboro, NC 27312	(919) 542-4781
Cherokee	Four Square Community Action	P.O. Box 2290, Andrews, NC 28901	(828) 321-4475
Chowan	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Clay	Four Square Community Action	P.O. Box 2290, Andrews, NC 28901	(828) 321-4475
Cleveland	Isothermal Planning and Development Commission	P.O. Box 841, Rutherfordton, NC 28139	(828) 287-2281
Columbus	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Craven	Twin Rivers Opportunities	P.O. Box 1482, New Bern, NC 28563-1482	(252) 637-3599
Cumberland	Cumberland Community Action Program	P.O. Box 2009, Fayetteville, NC 28302	(910) 485-6131
Currituck	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Dare	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Davidson	Regional Consolidation Services	P.O. Box 1883, Asheboro, NC 27204-1883	(336) 287-1054
Davie	Yadkin Valley Economic Development District	P.O. Box 309, Boonville, NC 27011	(336) 367-7251
Duplin	Coastal Community Action	P.O. Box 729, Newport, NC 28570	(252) 223-1630
Durham	Operation Breakthrough Inc.	P. O. Box 1470, Durham, NC 27702	(919) 688-8111
Edgecombe	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
Forsyth	Regional Consolidation Services	P.O. Box 1883, Asheboro, NC 27204-1883	(336) 736-8689
Franklin	Franklin-Vance-Warren Opportunity	P.O. Box 1453, Henderson, NC 27536	(252) 492-0161
Gaston	Gaston Community Action	P.O. Box 1653, Gastonia, NC 28053-1653	(704) 861-2283
Gates	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Graham	Four Square Community Action	P.O. Box 2290, Andrews, NC 28901	(828) 321-4475
Granville	Franklin-Vance-Warren Opportunity	P.O. Box 1453, Henderson, NC 27536	(252) 492-0161
Greene	Wayne Action Group for Economic Solvency	601 E. Royall Ave., Goldsboro, NC 27534-2570	(919) 734-1178
Guilford	Regional Consolidation Services	P.O. Box 1883, Asheboro, NC 27204-1883	(336) 629-5141
Halifax	Choanoke Area Development Assoc.	P. O. Box 530, Rich Square, NC 27860	(252) 539-4155
Harnett	Johnston-Lee-Harnett Community Action	P.O. Drawer 711, Smithfield, NC 27577	(919) 934-2145
Haywood	Mountain Projects	2251 Old Balsam Rd., Waynesville, NC 28786	(828) 452-1447
Henderson	Community Action Opportunities	25 Gaston St., Asheville, NC 28801	(828) 252-2495
Hertford	Choanoke Area Development Assoc.	P. O. Box 530, Rich Square, NC 27860	(252) 539-4155

Hoke	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Hyde	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Iredell	ICARE	P.O. Box 7049, Statesville, NC 28687	(704) 872-8141
Jackson	Mountain Projects	2251 Old Balsam Rd., Waynesville, NC 28786	(828) 452-1447
Johnston	Johnston-Lee-Harnett Community Action	P.O. Drawer 711, Smithfield, NC 27577	(919) 934-2145
Jones	Twin Rivers Opportunities	P.O. Box 1482, New Bern, NC 28563-1482	(252) 637-3599
Lee	Johnston-Lee-Harnett Community Action	P.O. Drawer 711, Smithfield, NC 27577	(919) 934-2145
Lenoir	Wayne Action Group for Economic Solvency	601 E. Royall Ave., Goldsboro, NC 27534-2570	(919) 734-1178
Lincoln	ICARE	P.O. Box 7049, Statesville, NC 28687	(704) 872-8141
Macon	Macon County	5 West Main St., Franklin, NC 27312	(828) 369-2605
Madison	Community Action Opportunities	25 Gaston St., Asheville, NC 28801	(828) 252-2495
Martin	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
McDowell	Isothermal Planning and Development Commission	P.O. Box 841, Rutherfordton, NC 28139	(828) 287-2281
Mecklenburg	Gaston Community Action	P.O. Box 1653, Gastonia, NC 28053-1653	(704) 940-1752
Mitchell	W.A.M.Y. Community Action	225 Birch St., Suite 2, Boone, NC 28607	(828) 264-2421
Montgomery	Cumberland Community Action Program	P.O. Box 2009, Fayetteville, NC 28302	(910) 485-6131
Moore	Cumberland Community Action Program	P.O. Box 2009, Fayetteville, NC 28302	(910) 485-6131
Nash	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
New Hanover	Four-County Community Services	P.O. Box 988, Laurinburg, N.C. 28353	(910) 277-3500
Northampton	Choanoke Area Development Assoc.	P. O. Box 530, Rich Square, NC 27860	(252) 539-4155
Onslow	Coastal Community Action	P.O. Box 729, Newport, NC 28570	(252) 223-1630
Orange	Joint Orange-Chatham Community Action	P.O. Box 27, Pittsboro, NC 27312	(919) 542-4781
Pamlico	Twin Rivers Opportunities	P.O. Box 1482, New Bern, NC 28563-1482	(252) 637-3599
Pasquotank	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Pender	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Perquimans	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Person	Franklin-Vance-Warren Opportunity	P.O. Box 1453, Henderson, NC 27536	(252) 492-0161
Pitt	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
Polk	Isothermal Planning and Development Commission	P.O. Box 841, Rutherfordton, NC 28139	(828) 287-2281
Randolph	Regional Consolidation Services	P.O. Box 1883, Asheboro, NC	(336) 736-8689

		27204-1883	
Richmond	Joint Orange-Chatham Community Action	P.O. Box 27, Pittsboro, NC 27312	(919)542-4781

Robeson	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Rockingham	Regional Consolidation Services	P.O. Box 1883, Asheboro, NC 27204-1883	(336) 629-5141
Rowan	Salisbury-Rowan Community Action Agency	P.O. Box 631, Salisbury, NC 28145-0631	(704) 633-6633
Rutherford	Isothermal Planning and Development Commission	P.O. Box 841, Rutherfordton, NC 28139	(828) 287-2281
Sampson	Cumberland Community Action Program	P.O. Box 2009, Fayetteville, NC 28302	(910) 485-6131
Scotland	Four-County Community Services	P.O. Box 988, Laurinburg, NC 28353	(910) 277-3500
Stanly	Gaston Community Action	P.O. Box 1653, Gastonia, NC 28053-1653	(704) 861-2283
Stokes	Yadkin Valley Economic Development District	P.O. Box 309, Boonville, NC 27011	(336) 367-7251
Surry	Yadkin Valley Economic Development District	P.O. Box 309, Boonville, NC 27011	(336) 367-7251
Swain	Four Square Community Action	P.O. Box 2290, Andrews, NC 28901	(828) 321-4475
Transylvania	Community Action Opportunities	25 Gaston St., Asheville, NC 28801	(828) 252-2495
Tyrrell	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Union	Gaston Community Action	P.O. Box 1653, Gastonia, NC 28053-1653	(704) 940-1752
Vance	Franklin-Vance-Warren Opportunity	P.O. Box 1453, Henderson, NC 27536	(252) 492-0161
Wake	Resources for Seniors	1110 Navaho Drive, Suite 400, Raleigh, NC 27609	(919) 872-7933
Warren	Franklin-Vance-Warren Opportunity	P.O. Box 1453, Henderson, NC 27536	(252) 492-0161
Washington	Economic Improvement Council	P.O. Box 549, Edenton, NC 27932	(252) 482-4459
Watauga	W.A.M.Y. Community Action	225 Birch St., Suite 2, Boone, NC 28607	(828) 264-2421
Wayne	Wayne Action Group for Economic Solvency	601 E. Royall Ave., Goldsboro, NC 27534-2570	(919) 734-1178
Wilkes	Blue Ridge Opportunity Commission	710 Beech St., Suite A, North Wilkesboro, NC 28659	(336) 667-7174
Wilson	Martin County Community Action	P.O. Box 806, Williamston, NC 27892	(252) 792-7111
Yadkin	Yadkin Valley Economic Development District	P.O. Box 309, Boonville, NC 27011	(336) 367-7251
Yancey	W.A.M.Y. Community Action	225 Birch St., Suite 2, Boone, NC 28607	(828) 264-2421

**Other resources:**

North Carolina Energy Office ([www.energync.net](http://www.energync.net))

North Carolina Office of Economic Recovery and Investment ([www.ncrecovery.gov](http://www.ncrecovery.gov))

Weatherization Assistance Program Technical Assistance Center ([www.waptac.org](http://www.waptac.org))

U.S. Department of Energy Weatherization Assistance Program

(<http://apps1.eere.energy.gov/weatherization>)