SOLID WASTE FAQ'S

1. Why are there two different solid waste sticker types and how is it determined which solid waste sticker I should receive?
   The two solid waste sticker types include a Full Use Sticker and a Recycle Only Sticker. The type sticker you receive is based on the Solid Waste Fee you paid with your tax bill. If your tax bill Solid Waste Fee is coded S63 you paid an annual fee of $110 which allows recycling only. (The S63 code is listed on your tax bill because the tax office received a statement from a private trash hauler indicating you were a customer receiving such service.) If your tax bill Solid Waste Fee is coded S64 you paid an annual fee of $220 which allows full use of the convenience sites.

2. What is the difference between the two solid waste stickers?
   The Full Use Sticker allows disposal of both household garbage, and recyclable materials at all the convenience sites. Limited quantities of construction materials, and limited quantities of bulky furniture may be disposed of at the Burgaw, Rocky Point, and Willard convenience sites with the exception that loads of these materials exceeding 200 lbs. must be disposed of at the Transfer Station site and a fee imposed according to the current tonnage rate fee.

   The Recycle Only Sticker only allows disposal of commingled recyclable materials at the convenience sites. All other materials must be disposed of at the Transfer Station and a fee imposed according to the current tonnage rate fee.

3. How do I change the solid waste sticker I received?
   If you received a Full Use Sticker and would like a Recycle Only Sticker you need to show proof via a current private hauler invoice, return the Full Use Stickers, and notify the tax office to change your solid waste fee code from S64 to S63. A refund will be provided within 60 days.

   If you received a Recycle Only Sticker and would like a Full Use Sticker you must pay the difference in cost and notify the tax office to change your solid waste fee code from S63 to S64.

4. Where can I obtain and pay for the solid waste stickers?
   Solid waste stickers can be obtained from Pender County Utilities, Hampstead Annex, and the Transfer Station. Credit card payments are only accepted at the Pender County Utilities and the Transfer Station site locations with checks and/or money orders accepted at all locations.
5. Who receives solid waste stickers and when are they issued?
   Solid waste stickers (one set containing two stickers) are issued for two years
   according to the tax rolls payment on both property and personal property taxes.
   (Personal property is listed if it is a habitable structure with an electric meter.)
   Only county residents in the unincorporated areas of the county receive the solid
   waste stickers which are issued in March on odd years.

6. How do I obtain additional solid waste stickers?
   A maximum of four solid waste stickers will be issued to the listed taxpayer.
   Additional solid waste stickers can be obtained at a rate of $ per two solid
   waste stickers.

7. I just moved here. How do I get some solid waste stickers?
   You must provide proof of county residency and pay the pro-rata amount of solid
   waste sticker type requested based on the annual lapsed time.

8. What if I have a business in the county?
   Business and commercial uses are not entitled to the solid waste stickers and
   must employ a private hauler for their trash and recyclable materials. Non-
   recyclable materials, excluding trash and recyclable materials, must be taken to
   the Transfer Station site and a fee imposed according to the current tonnage rate
   fee.