

## **Pender County Solid Waste Trash and Recycling Sticker Information**

### **Why are there two different solid waste stickers types and how is it determined which solid waste sticker I should receive?**

The two solid waste sticker types include a **Full Use Sticker** and a **Recycle Only Sticker**. The type sticker you receive is based on the Solid waste Fee you paid with your tax bill. If your tax bill Solid Waste fee is coded Reduced, you paid an **annual fee of \$110.00** which allows recycling only. (Reduced code is listed on your tax bill because the tax office received a statement from private trash hauler indicating you were a customer receiving such a service). If your tax bill Solid Waste Fee is coded Full Use, you paid an **annual fee of \$220.00** which allows full use of the convenience sites.

### **What is the difference between the two solid waste stickers?**

The **Full Use sticker** allows disposal of **household trash and recyclable materials** at all the convenience sites. Limited quantities of construction debris, large household items under 200 lb. a day may be disposed of at the Burgaw, Rocky Point and Willard sites with the exception that loads of the materials exceeding 200 lb. must be disposed of at the Transfer Station Scale House in Hampstead and a fee imposed according to the current tonnage rate fee.

The **Recycle Only Sticker** only allows disposal of **comingled recyclable materials** at the convenience sites. All other materials must be disposed if at the Transfer Station Scale House and fee imposed according to the current tonnage rate fee.

### **How do I change the solid waste sticker I received?**

If you received a **FULL USE sticker** and would like a RECYCLE ONLY sticker you need to show proof via current private hauler invoice, exchange your full use stickers for recycling only and notify the tax office to change your solid waste fee code. A refund will be provided within 60 days.

If you received a **RECYCLE ONLY sticker** and would like a Full USE, you must pay the difference in cost and notify the tax office to change your solid waste fee code.

### **Where can I obtain and pay for the solid waste stickers?**

Solid waste stickers can be obtained in business hours from Hampstead Annex (910) 270-6704, Transfer Station Scale House (910)270-5011 and Burgaw Utilities Office (910)259-1570 with VISA/MASTER CARD, check or money order.

**Who receives solid waste stickers and when are they issued?**

One set containing two solid waste stickers are issued for two years according the tax rolls payment on both property and personal property taxes. (Personal property is listed if it is a habitable structure wit an electric meter.) Only county residents in the unincorporated areas of the county receive solid waste stickers which are issued on odd years.

**How do I obtain additional solid waste stickers?**

A maximum of four stickers will be issued to the listed taxpayer. Additional solid waste stickers can be obtained at a rate of \$15.00 per sticker.

**I just moved her. How do I get some solid waste stickers?**

You must provide proof of county residency and pay pro-rated amount of solid waste fee type requested based on the annual lapsed time.

**What if I have a business in the County?**

Business and commercial uses are not entitled to the solid waste stickers and must employ a private hauler for their trash and recyclable materials. Non-recyclable materials, excluding trash and recyclable materials, can be taken to the Transfer Station Scale House and a fee imposed according to the current tonnage rate fee.