



“2016” Annual Drinking Water Quality Report Maple Hill Water & Sewer District

PWS ID# “04-71-025”

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about from where your water comes, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information, because informed customers are our best allies. If you have any questions regarding this report or concerning your water, please contact Pender County Utilities; Water Superintendent, Robert M. Forand; or Utilities Director, Michael G. Mack at 910.259.1570. We want our valued customers to be informed about their water utility.

What EPA Wants You to Know

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

When You Turn on Your Tap, Consider the Source

The water that is used by this system is groundwater and located at 4 well sites owned and operated by the Chinquapin Water District and purchased by the Maple Hill Water & Sewer District.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Chinquapin Water Association (Maple Hill Water & Sewer District) was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report
Well # 1	Lower	March 2010
Well #2	Lower	March 2010
Well #3	Lower	March 2010
Well # 4	Lower	March 2010

The complete SWAP Assessment report for Chinquapin Water Association (Maple Hill Water & Sewer District) may be viewed on the Web at: www.ncwater.org/pws/swap. To obtain a printed copy of this report, please mail a written request to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email request to swap@ncdenr.gov. Please indicate your system name, PWSID, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9089.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the systems’ potential to become contaminated by PCS’s in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your water source, etc.)

Water Quality Data Table of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The table below lists all the drinking water contaminants that we detected in the last round of sampling for the particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2015.** The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Unregulated Contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular Rule.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/l) - one part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Million Fibers per Liter (MFL) - million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.

Action Level (AL) -the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfection Level Goal – The “Level” (MRDLG) of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfection Level – The “Highest Level” (MRDL) of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Contaminant Level - The “Maximum Allowed” (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology

Maximum Contaminant Level Goal - The “Goal”(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Extra Note: MCL's are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Inorganic Contaminants – (Chinquapin Water Association)

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range Low High	MCLG	MCL	Likely Source of Contamination
Fluoride (ppm)	4/18/16	N	0.275	0.2-0.5	4	4	Erosion of natural deposits water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Water Characteristics Contaminants: (Chinquapin Water Association)

Contaminant (units)	Sample Date	Your Water	Range Low High	Secondary MCL
Sodium (ppm)	4/18/2016	49.0	21.2-95.3	N/A
pH	4/18/2016	8.47	8.28-8.68	6.5 to 8.5

Radioactive Contaminants: (Chinquapin Water Association)

Contaminant (units)	Sample Date	MCL Violation Yes/No	Your water	MCLG	MCL	Likely Source of Contamination
Beta/photon emitters (pCi/L)	1/6/2011	No	0.57	0	5	Erosion of natural and man-made deposits

Disinfectant Residuals Summary: (Chinquapin Water Association)

	Sample Date	MCL Violation Y/N	Your Water	Range Low High	MRDLG	MRDL	Likely Source of Contamination
Chlorine (ppm)	2016	N	0.6	0.27-0.98	4	4	Water additive used to control microbes

Disinfectants and Disinfection Byproduct Contaminants: (Chinquapin Water Association)

Contaminant (units)	Year Sampled	MCL/MRD L Violation Y/N	Your Water RAA (Stage 1)	Range Low- High	MCLG	MCL	Likely Source of Contamination
TTHM (ppb) Total Trihalomethanes **					N/A	80	By-product of drinking water chlorination
Location B01	2016	N	38.0	N/A			
Location B02	2016	N	14.0	N/A			
HAA5 (ppb) Total Haloacetic Acids ***					N/A	60	By-product of drinking water chlorination
Location B01	2016	N	19.0	N/A			
Location B02	2016	N	12.0	N/A			

Disinfectants and Disinfection By-Product Contaminants – (Maple Hill Water and Sewer District)

Contaminant (units)	MCL/MRDL Violation Y/N	Your Water (AVG)	Range Low-High	MCLG	MCL	Likely Source of Contamination
TTHM (ppb) [Total Trihalomethanes]	N	0.80	0 – 1.0	N/A	80	By-product of drinking water chlorination
HAA5 (ppb) {Total Haloacetic Acids}	N	5.10	1 – 7	N/A	60	By-product of drinking water disinfection

** **TTHM:** Some people who drink water containing Trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

*** **HAA5:** Some people who drink water containing Haloacetic in excess of the MCL over many years may have an increased risk of getting cancer.

Lead and Copper Contaminants – (Chinquapin Water Association)

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	MCL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	6/5/14	0.311	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb) (90 th percentile)	6/5/14	0.006	0	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Lead and Copper Contaminants – Maple Hill Water & Sewer District

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	MCL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	6/07/16	0.247	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (ppb) (90 th percentile)	6/07/16	0.007	0	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Chinquapin Water and the Maple Hill Water & Sewer District are responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/safewater/lead>.