



Pender County Government Update

Department

COUNTY MANAGER

This week we participated on a conference call with officials from Wilmington and the Pew Charitable Trust regarding legislative goals they are proposing regarding flooding resiliency and mitigation. Pew has been very involved in the Coalition Mayor Saffo and Chairman Brown created following Hurricane Florence.

We are lining up an environmental assessment for the former BASF site in the coming weeks. The assessment will examine the presence and concentration of lead, asbestos, universal waste, oil, and other dangerous materials that may be present at the former wastewater treatment plant and associated buildings. Two local companies will be solicited for proposals for the demolition. Both companies, Southern Industrial and DH Griffin, specialize in this type of work.

Last week we met with Surf City to discuss how water and sewer requests for service will be handled in portions of the Rocky Point-Topsail Water and Sewer District that are adjacent to Surf City. Consistent with federal regulations, the District will get first option to serve the customer. In the event that the District cant serve the property and unable to meet the flow needs, Surf City will be given the option to serve. For customers who want sewer service from Surf City but receive water service from Pender we will provide the water billing information monthly in order to allow Surf City to generate a sewer bill.



Pender County Government Update

Department

EMERGENCY MANAGEMENT

Emergency Management Update

Emergency Management County Update – July 2020

EM Responses

7/20 Land SAR in Willard

7/24 10-50 fuel spill, US 117S/Camellia Dr. Rocky Point

Fire Investigations

7/22 Brush and Structure Fire in Currie

7/23 Fire Investigation in Currie

Fire Technical Review for New Development: 4

Plan Review & New Construction Inspections: 30

Required & Requested Fire Inspections: 12

Other Inspections: 6

The Fire Marshal's office participated in the Zurcher CAD Phase II meeting for Fire and EMS operations.

The Fire Marshal's office met with NC Forestry personnel regarding the prescribed burn in the Holly Shelter game lands on 7/22 to ensure everything was going according to plan in response to many citizen concerns.

The Fire Marshal's office continues working on ISO inspection preparations for Penderlea VFD, Rocky Point VFD. Lowering ISO classifications for fire districts results in a reduction in homeowners premiums to residents. Areas that should benefit with some additional work in the next 6 months are:

- o Penderlea VFD response area within 5 miles of Wallace FD
- o Maple Hill VFD response area within 5 miles of Pin Hook VFD
- o Atkinson VFD response area within 5 miles of Harrells VFD Ivanhoe station (Beatty Bridge & Ivanhoe Road)
- o Atkinson VFD response area within 5 miles of Pender EMS & Fire 421 station (Blueberry Road)
- o Shiloh VFD area within 5 miles of Harrells VFD main station (421 north & Little Egypt Road)

EM staff are in the process of updating the County's Hurricane Response Plan. We met with 14 departments regarding their responsibilities before and after a storm to ensure the appendices of the HRP accurately reflect what each department does.

EM staff monitored tropical disturbances and provided weather briefings to county employees.

EM staff met with Pender County Schools and other county departments regarding plans for reopening schools for the 2020-2021 school year.

EM staff continue to hold conference calls to keep county departments updated on COVID-19 issues in the state and county.

EM staff continue to work with emergency departments in the county to gather information needed for the fire and EMS study being conducted by Fitch & Associates.

EM staff are working to redesign the NCEM "Know your Zone" maps to help residents better know what zone they are in to determine if they need to evacuate during an emergency.

Emergency Management County Update- August 2020

EM Responses

- 8/3 Hurricane Isaias
- 8/4 Storm Damage-Rocky Point
- 8/5 Traffic accident with Log truck-Burgaw
- 8/18 Traffic Accident-Willard

Fire Investigations

- 8/10 Fire Investigation-Maple Hill
- 8/18 Gas Explosion with burn victim-Hampstead
- 8/21 Structure Fire-Currie
- 8/23 Structure Fire-Atkinson
- 8/29 Structure Fire-Rocky Point

Fire Technical Review for New Development: 8

Plan Review & New Construction Inspections: 20

Annual & Requested Fire Inspections: 32

Other Inspections: 8

EOC operations for Hurricane Isaias began on Friday, July 31st and extending through Friday, August 7th. No evacuations were ordered in for the county and the municipalities and no shelters were opened. Hurricane Isaias made landfall in Brunswick County late on August 3rd as a Category 1 hurricane. The center of the eye passed over western Pender County early on the morning of August 4th. The hurricane brought 50-60 mph sustained winds and gusts up to 89 mph across some areas of the county, mainly on the eastern side. Overall structural damage to the county was minimal. A significant amount of limb and branch blow down occurred east of US Hwy 17 between Scotts Hill and Sloop Point. There was relatively little rainfall from this tropical system and no river flooding occurred. Commercial power was restored within 24-48 hours.

The Fire Marshal's office has continued work with the Zurcher CAD Phase II and all most all Fire Department computers have been loaded. We plan to have the fire service up and running in the field by the first of October.

The Fire Marshal's office is still moving forward with the ISO 2nd due response map project.

An After-Action Report was completed on the 2020 Swamp Stomp exercise

EM Staff completed all requirements for the 2020 NC EMPG Grant.

EM Staff participated in a full-scale Pamlico County SAR (Search & Rescue) exercise. This exercise included day and night operations to include search and rescue on land and water and IMT overhead training.

EM Staff participated in the PDA conference call with the county and towns with NCEM and FEMA.

EM Staff have made many updates to the website to include adding preparedness information and making the layout more mobile-friendly.

The Hurricane Response Plan draft has been completed and is under review.

EM staff are working with GIS to redesign the NCEM "Know your Zone" map to better reflect the geographical conditions in Pender County and to provide greater clarity on the evacuation zone for each Pender County resident.

EM Staff participated in a review of the Regional Hazard Mitigation Plan which is in the process of being updated.



Pender County Government Update

Department

FACILITIES AND FLEET

Pender County Courthouse (Reference attached progress pictures):

Thomas Construction started the interior scope of repairs on June 1, 2020\ . Substantial completion is scheduled for December 22, 2020 and final completion is scheduled for January 19, 2021.

*The project is currently on schedule with the following highlights:

*The asbestos abatement is complete and we have received clearance for those spaces.

*The helical piles for the elevator shaft foundation have been completed.

*The water proofing of brick walls is completed.

*On-going items include: saw-cutting crawlspace openings, attic framing, interior framing, elevator footings and mechanical, electrical, plumbing (MEP) rough-in

*Upcoming new items include: courtroom ceiling patching and acoustic spray, removal of the courtroom scaffolding, the masonry work for the elevator shaft, installation of doors and door hardware, exterior utilities, and exterior footings

Burgaw (Government Complex) Generator Project:

This project is now complete. In the event of power loss, the fuel depot, portions of the Health Department and all of the Agriculture building will have generator power.

Burgaw Elementary Generator Project:

This project is now complete. A classroom wing of approximately 30 classrooms is now generator ready. This means Pender County Emergency Management can use this building for sheltering purposes for the public during an emergency event.

Covid-19 Preparedness:

The Facilities Team continues to work to provide as safe of an environment as possible for both the employees and public of Pender County. PPE, hand sanitizer, and various sneeze guards have been fabricated and provided when necessary.



































Pender County Government Update

Department

HUMAN RESOURCES

What a couple of weeks it has been in HR! We have been preparing, and going through our audit alongside payroll and making sure that everything is accurate and up to date. We created a termination email for supervisors to assist them in the offboarding process. Many HR request forms that have been paper are now available through Jotform. We have onboarded 7 employees, and successful had them apply for their benefits digitally. We are continuing to learn how to make our benefits platform digital and preparing to use it for Open Enrollment this year. We are also preparing for our Supervisor/Administrative orientation that will take place on Tuesdays following New Hire Orientation in order to give supervisors extra support for their role. We have also begun thinking of ideas we can use to engage with employees during the holidays and will be partnering with the Party Planning Committee to put these in place.



Pender County Government Update

Department

LIBRARY

LIBRARY USE CONTINUES TO INCREASE

Library use is up by nearly all measures in August compared to July. Usually library use declines from July to August. People are increasingly using the libraries despite the restrictions related to the meeting rooms, in-person programming, and seating. The start of school, the realization that our libraries are open and assurances that precautions are in place are likely contributors to this positive trend.

AUGUST COMPARED TO JULY Total Circulation up 12% (physical and virtual) Total Physical Circulation up 9%

Total Electronic Titles Circulation up 11.5% Door Count is up 9.6% which closely parallels Physical Circulation

It was reported that about 2,800 Pender Public School students, or around 30% of total enrollment, opted for all online learning this semester. More students are showing up at the libraries to print pages from their online learning platforms and download lesson materials. Seating is still restricted, but there is outdoor seating at both libraries and the Internet signal is strong in our parking lots.

WIRELESS PRINTING SERVICE

The libraries offer a wireless printing service from cellphones, laptops, tablets and similar devices. Print jobs can be sent from any device and location that has Internet access. Staff are happy to walk customers through the easy steps. They are directed to website at PenderPublicLibrary.org. Look for the 'Wireless Printing' button on our homepage.

Customers select the library location where they want to pick up their print job, type in their email address, attach their document, and release document. Once customers come and pay in person, the documents are released to the printer.

Customers have 3 days to pick up their documents before they are automatically deleted by the system. Staff cannot view the unprinted documents, so a measure of privacy is provided. Cost is ten cents per page.

TUTOR.COM

With 2,800 students using online workbooks perhaps lacking contact with teachers, the library will be campaigning to promote Tutor.com. This is a live online one-on-one homework problem assistance service with a qualified helper.

Tutor.com is idea for middle school through high school students. Tutors will assist with a math or other homework problem seeking to help the student learn how to solve the question.

Tutor.com is available to all registered library users. All students enrolled in Pender County Schools are registered to use public library services by agreement with Pender County Public Library. Library

administrators will be meeting with school officials on Sept. 11 about how to enhance the Library Bridge partnership this fall.



Pender County Government Update

Department

PARKS & RECREATION

- Earlier this week in executive order 163 Governor Cooper announced that public playgrounds can reopen starting today 9/4/20 at 5pm. Playground users should consider bringing hand sanitizer or disinfectant wipes with them. Please be considerate of others when visiting the parks. If you or your children do not feel well, please refrain from using the playground equipment. Park users are encouraged to practice the 3 w's Wear, Wait and Wash.
- On Friday 8/21 we hosted our first popup drive in movie at Hampstead Kiwanis Park. Photo attached.
- Next Friday 9/11 we are hosting a popup drive in movie at Pender Memorial Park in partnership with the Town of Burgaw. Tickets are \$5.00 per car and must be bought in advance at https://penderpr.recdesk.com/Community/Program?fbclid=IwAR31UOFONH680Fctb0y6T3SaVaqbba2rJRb4d6_Fk0PApm6Z7ZHdaqi5U
- Last Thursday we meet with facilities staff at the Penderlea property to discuss maintenance issues and to work on a future site plan for the property.
- Several of our youth athletic partner programs are using Hampstead Kiwanis Park for workouts and practices.
- Earlier this week our new storage shed was delivered to Pender Memorial Park. Photo attached.
- The Holly Shelter Shooting Range remains closed until further notice.
- Our next Parks and Recreation Advisory Board meeting is scheduled for Tuesday September 15th at 6:30pm in the County Commissioners meeting room in Burgaw.







Pender County Government Update

Department

PENDER FIRE AND EMS

Nothing Further to report

PENDER EMS AND FIRE 2020

EMS Operation		Weekly	YTD	EMS Call Type Summary	Weekly	YTD
Station 1	Burgaw	46	1351	Cancelled	34	979
Station 14	Sloop Point	22	847	Refusals	53	1859
Station 16	Hampstead	22	950	Stand By's	2	38
Station 18	Scotts Hill	0	0	Transported	111	3526
Station 23	Surf City	20	630	Treated and Released	13	413
Station 29	Currie	5	296		213	6815
Station 4	Topsail Beach	6	243			
Station 5	Union	23	543			
Station 7	Rocky Point	41	1131			
Station 13	Maple Hill	8	116			
Station 9	Atkinson	20	708			
		213	6815			
Fire Operations		Weekly	YTD	Fire Call Type Summary	Weekly	YTD
Station 1	Burgaw	11	211	FIRE	2	72
Station 14	Sloop Point	3	295	Motor Vehicle Crash	8	219
Station 16	Hampstead	7	300	Search and Rescue	0	4
Station 18	Scott Hill	4	210	Service Calls	10	290
Station 29	Hwy 421 South	1	133	EMS First Response	15	768
Station 21	Long Creek	5	223	Cancelled	11	278
Station 4	Topsail--OR	3	42	Ocean Rescue	0	18
Station 13	Maple Hill	7	129		46	1649
Station 17	Penderlea	5	106			
Station 28	Cross Creek	0	0			
		46	1649			

Suicide Deaths YTD						Overdose YTD						
	Actual	Attempts				Total Attempts		Heroin	Pills	Other Illegal Substance	Deaths	LEO Narcan
		0 to 18	18 to 45	45 to 65	65+							
January	0	0	1	1	0	2	January	1	3	2	0	0
February	1	0	4	1	1	6	February	1	3	0	0	0
March	1	2	4	3	0	9	March	2	5	2	2	1
April	1	0	2	0	1	3	April	2	3	1	1	1
May	0	1	2	3	1	7	May	3	2	1	0	0
June	0	1	3	2	0	6	June	0	3	1	0	0
July	1	2	6	3	0	11	July	2	5	0	0	0
August	0	0	8	2	1	11	August	3	5	1	1	0
September							September					
October							October					
November							November					
December							December					
YTD TOTAL	4	6	30	15	4	55	YTD TOTAL	14	29	8	4	2

Traffic Accident Deaths YTD			AirLink Totals	
	Deaths	Accidents	Number of Patients Flown	
January	0	62	January	1
February	2	69	February	1
March	2	53	March	0
April	1	26	April	0
May	0	64	May	0
June	1	60	June	0
July	1	65	July	0
August	0	62	August	
September			September	
October			October	
November			November	
December			December	
YTD TOTAL	7	461	Total	2



Pender County Government Update

Department

REGISTER OF DEEDS

Register of Deeds August up-date.

REGISTER OF DEEDS 08/01/2020-08/31/2020	
Maps Recorded	20
Marriage License Issued	89
Notary Oaths Issued	20
Vital Certificates Issued (Birth/Death/Marriage)	370
Passport Applications	20
Passport Photos	32
Total Documents Recorded	1717
Total Fees Collected	\$238,463.50



Pender County Government Update

Department

SHERIFF

See attached Calls For Service report for August 2020 for the Pender County Sheriff's Office

Calls for Service		Violent Crimes	
INFORMATION	182	Murder	0
WARRANT SERVICE	65	Sexual Assault/Rape	3
DOMESTIC VIOLENCE ORDER SERVICE	29	Arson	1
FIGHT IN PROGRESS	1	Totals	4
MOTOR VEHICLE COLLISION RESPONSE	10		
DWI RESPONSE	7		
INTOXICATED PERSON	2		
ESCORT CITIZEN	30		
SUSPICIOUS PERSON/VEHICLE	162		
BREAKING & ENTERING CALL	137		
MENTAL PATIENT	27		
STRANDED MOTORIST ASSIST	14		
CIVIL PAPER SERVICE	192		
911 HANG UP	57		
SECURITY CHECK	20		
ANIMAL RELATED	28		
ASSAULT	10		
ASSIST FIRE	1		
AST CITIZEN	8		

AST OTH AGEN	30
ATM ALARM	1
BREATHING-CHARLIE	1
CARDIAC-ECHO	1
CHECK WELFARE	75
DISORDERLY	2
DISTURBANCE CALLS	53
DOMESTIC	72
EMER MESSAGE	4
FIREWORK	5
FRAUD	27
HARRASSMENT	13
HOLDUP ALARM	1
ILLEGAL DUMP	10
INVEST	38
JUV CALL	20

KIDNAPPING	1
LARCENY	48
LOITERING	1
MEET WITH	73
MISSING PERSON	8
NARCOTICS REPORT	6
NOISE COMPLAINT	26
OPEN DOOR	2
OVERDOSE	4
PANIC ALARM	4
PARK VIOLATI	2
POWERLINE	2
PROP DAMAGE	7
PROP FOUND	6
PROWLER	4
PSYCHIATRIC	13

SEX OFFENSE	2
SHOTS FIRED	22
STAB\GUNSHOT	1
STALKING	1
SUBJ REF 2LV	9
THREAT	17
TRAFFIC RELATED	59
TREE/DEBRI	5
TRESPASS	17
TRAFFIC STOP	282
UNAUTH MV	4
UNKNOWN LAW CALL	8
VANDALISM	6
VEH THEFT	14
Totals	1,989



Pender County Government Update

Department

SOCIAL SERVICES

Cares Act APS/CPS (Adult Protective Services/Child Protective Services) Essential Worker funding. On July 14 County DSS Directors received information about additional funding available to support Adult Protective Services and Child Protective Services workers which could be used for previously unbudgeted costs associated with pandemic-driven workforce shortages. Pender County received \$56,534.00 for this effort. However, because of stringent guidance spending of these funds would prove difficult, for not only Pender but most of the state's 100 counties. On August 28th DSS Directors received updated guidance making expending these funds much easier. Specifically, the guidance allowed for the following:

Improving Telework Capabilities

Expenses to support APS/CPS Services staff telework capabilities for these public employees to enable compliance with COVID-19 public health precautions. Technology/ equipment to enable all forms of remote work and collaboration and to maintain operations with limited physical presence due to the social distancing required to address COVID-19\ . Remote Work Tools include laptops, software, printers and additional mobile tools that improve telework capacity for staff responsibilities. Due to the nature of these funds, no ADP submission is required.

These funds are restricted to only CPS and APS staff.



Pender County Government Update

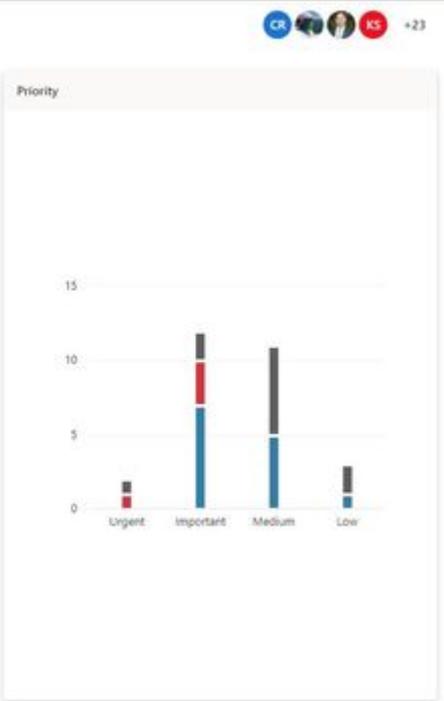
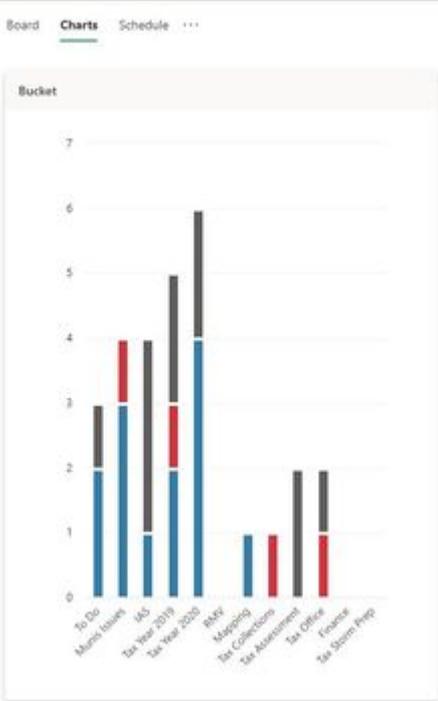
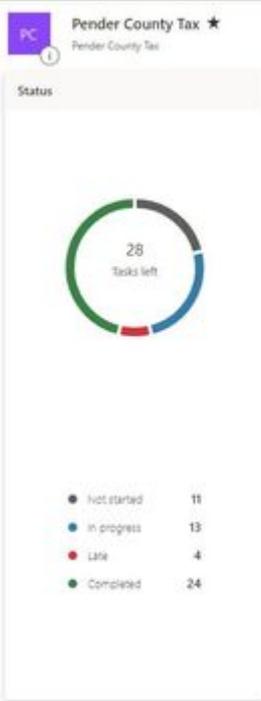
Department

TAX ADMINISTRATOR

Task Name Bucket Name Description Build Month End Standard Work To Do Setup statements for changes exemptions To Do Setup Meeting CM & ACM Tax Office Setup meeting to brief CM and ACM of upcoming large refunds. Subsequent Bills for business personal after 2020 Bills IAS Additional Drop Box Locations To Do - Are there statute requirements on having a drop box

- Is it possible to use a drop box for peak times that another department is currently NOT using
- Once a secondary location for a drop box is established, the public will more than likely ALWAYS expect it to be there. Is this temporary? What will it take to keep it permanent?
- Location, Location, Location
- How will the tax office receive the payments? Do we have to make a daily run? Is there a person at the secondary location that comes to Burgaw each day? Finish Keying in all 2019 BOER Consent Items Tax Year 2019 JH needs to key in 2019 codes for 2019 consent agenda items. Garnishment/Bank Attach Munis Issues We need to get training setup for T/C staff to go through some how-to sessions on bank attachment and garnishment in Muns GIS Update Mapping Make sure GIS update is working and is updating Create workflow to upload scanned images directly into IAS IAS BOER Virtual/Remote Hearing Consent Form Tax Year 2019 Get Trey feedback on using consent form and/or moving forward with some BOER hearings. Foreclosure List For FA Change Tax Year 2020 Create list for Munis to change all accounts not in FA to a different foreclosure code tik sheet for production by role Tax Year 2020 TCM Fix Tax Collections Munis Issues Fix TCM for T/C Staff Rollback Billing Munis Issues Work with Tyler Munis to understand/fix the billback billing. Ticket entered: 7849259 Appraisers working 2020 Appeals Tax Year 2020 Finalize all aspects of the 2020 appeal process. IAS Sales Validation Widget Appraisers Tax Year 2020 Work with RH to develop widget for Appraisers to validate sales each year. Widget splits up sales based on nbhd's Test Billing Run to Start June 2020 Tax Collections Work on test billing for 2020 bills. IAS File Uploads Scanned Docs Print Vendor IAS Work with Rob Howland to upload all scanned documents from Southdata into IAS so we can capture documentation on the record. IAS View only access to towns changes in value Tax Assessment Decide if we are going to give towns view only access to tax software. Pin for P-Card Tax Office IAS Widget for PP that has been Transferred Tax Year 2020 Work with RH to get widget built that will show JR all personal property accounts that have transferred each year. NCDOR Sales Ratio Tax Year 2020 Munis Tax Corrections Munis Issues Ticket update

- +
- New plan
- Planner hub
- My tasks
- Favorites
 - PC Pender County Tax
- Recent plans
 - PC Pender Performance





Pender County Government Update

Department

TOURISM

Manager's Update Aug. 29- Sept. 5, 2020

Tourism

- The tourism office participated in several webinars. We are taking advantage of very little travel time to take classes such as *Utilizing Historic Tax Credits for Community Redevelopment*, FEMA's *ICS training*, and *Don't Believe the Hype: In-Person Events aren't Dead*.
- We are actively seeking to participate in the Visit NC marketing campaign credits program. We submitted the grant information documenting our losses due to COVID-19\ . The grant information was reviewed the same day and we have been approved to use up to \$10,000 in marketing credits in Visit NC marketing campaigns through Dec. 31, 2020\ . Topsail Beach, as a collector of Room Occupancy Tax, donated their credits to Pender County Tourism (without us asking!).
- We continue to work with the Greater Topsail Area Chamber of Commerce as well as the North Carolina Beach, Inlet and Waterway Association, and Pender Education Partnership. Olivia continues her work with Pender Long Term Recovery Group (which hosted a successful Hurricane Relief bucket and supply distribution in Hampstead and Burgaw).
- We worked with Topsail Beach, Surf City, and North Topsail Beach for the tour by Congressman Rouzer and Congressman Murphy. We documented the day in photographs. We provided cotton totes, stylus ink pens and the health department provided sunscreen and hand sanitizer, as well as several other items.
- We are participating in the Wilmington Biz Expo, which was to take place in March. Due to COVID the company will utilize a multi-media platform. We attended the workshop to learn about the new software and we have submitted the information they requested. Our purpose in participating is to promote Pender County as a great place to live, work, and play.
- We continue to work on Ghost Walk 2020 as a drive in. We are now in the movie making business.
- Speaking of movies, we launched our Hometown Hollywood Walking Tour. The tour received considerable media attention and within two days we were receiving questions from couples who were going to take the tour.
- We met with Cape Fear Community College marketing personnel, at their request, about avenues to reach the community.
- We are meeting with Treasure Realty, at their request, to discuss their marketing and ways to partner better.
- We are finishing the 2021 photo calendar.

Communications

- We completed our Crisis Communications Plan, a handy guide for the communications team.
- We have sent press releases for various department and responded to media inquiries regarding the releases.
- We update the website and our social media.
- We notified media for the congressmen's visit.



Pender County Government Update

Department

UTILITY OPERATIONS

PENDER COUNTY UTILITIES (PCU) & WATER DISTRICTS:

Operation of the Hampstead Annex Well on a daily basis has been a success. The groundwater well is producing 300 gallons a minute, for a period of 12 hours, and a total of 216,000 gallons per day. This has shown an improvement on maintaining the water levels at the Hampstead water tower and providing immediate pressure to the area. Next, we will continue sampling of the distribution system to ensure water quality compliance. Water and Waste Systems Construction has begun construction of the Kiwanis Park Well.

Staff work and status updates since last report:

-Work 95% completed on Factory road by NCDOT. All water line work completed including waterline relocation and installation of one insert- valve and one new control valve.

-All monthly reports last month were completed and submitted.

-Met with NC Public Water Supply Inspectors to ensure operations of the Annex Well.

-Completed six water taps in the distribution system.

-Flushed water lines in the River Bend area and Crowne Pointe and Riverland dr.

-Completed the generator vendor and maintenance quotes and selection for all our operating assets.

-Participated on a webinar with Us Cellular on vehicle GPS applications.

- Had training with representative from Mission SCADA to be able to better operate our distribution system assets.

WATER PRODUCTION NUMBERS:

-Our water production for the month of August total 49.2 MGD. This is a daily average of 1.58 MGD. Irrigation used total for the month was 3.49 MGD.

WATER TREATMENT PLANT:

-Water Plant Superintendent met with Carolina Management Team to discuss future structural maintenance of the water plant clearwells.

- Reached out to Synagro who is going to be leading an on-site team for the dredging of the North Pond.

-Drained and cleaned Rapid Mix #2 chamber, mixer pump, and put back on line.

-Worked on the creation of Standard Operating Procedures to correct pH issues at the sedimentation ponds.

PCP WASTEWATER TREATMENT PLANT - MKKAES (Melinda K. Knoezer Adaptive Ecosystem):

-Cleaned the UV system and the clarifier.

-Reached out to the state to discuss new ideas to improve performance at the plant.

-Performed extensive ammonia sampling within the basins to acquire data.

-Working on addressing decomposing Algae issues at various point of the treatment due to possible weather changes.

SOLID WASTE:

-Transfer Station is in good shape, all employees are practicing social distance, and using hand sanitizer.

-The Transfer Station created 120 tickets for disposal records.

-Waiting time at the vehicles weight scale is averaging 10 minutes in and 10 minutes out.

-A new credit card machine was installed in the station office to replace faulty one.





