



# Pender County Government Update

Department

HUMAN RESOURCES

HR has been busy as we transition into the warmer weather! We have been reviewing the 2021 Survey results from our employees regarding the culture of our workplace. After looking at the results we are launching HR Huddles with each department where we will sit down with randomly selected employees each month to check in and gauge employee satisfaction levels. We have onboarded 4 new employees and are preparing for 5 new employees at orientation on Monday. Next week we will welcome all employees back to in-person work and have several food trucks lined up for this reason. We launched the new Think Different, Expect Different campaign so that nominations can be made all year long rather than just at the end of the year. We are looking forward to further cultivating a culture of appreciation and recognition!



# Pender County Government Update

Department

LIBRARY

Pender County Library is excited to partner with the Wilmington Sharks baseball team to keep children reading all summer long! With our "Read Around the Bases" partnership, children work towards reaching "home plate" by reading four books to receive free admission to one Sharks home game played on Sunday through Thursday in the 2021 season. Children who sign up for Pender County Library's summer reading program can pick up a bookmark, read four books and log them on their bookmark. Then they can return the bookmark to either library in Burgaw or Hampstead to be stamped and validated for their admission "ticket."

We are grateful to the Wilmington Sharks for supporting reading and literacy in Pender County and we hope our young folks enjoy a nice outdoor activity and cheer on their team! Let's Read Around the Bases and maintain all-star reading habits!



# Pender County Government Update

## Department

### PARKS & RECREATION

- Summer Camp registration is currently underway for Topsail Elementary and Rocky Point Elementary. Register online at <https://penderpr.recdesk.com/Community/Program>. Flyer is attached.
- Join us for our upcoming public input meeting for our parks and recreation master plan update. Additional dates have been schedule in Burgaw, Currie, Surf City and Maple Hill. For more information about the public meetings or the master plan update process contact us at 9102591330 or [parksandrec@pendercountync.gov](mailto:parksandrec@pendercountync.gov). Flyer is attached.
- Let your voice be heard! Take our parks & recreation master plan online survey at <https://form.jotform.com/211042953364047> to help us plan for the future. For more information or to request a paper copy of the survey contact Pender County Parks and Recreation at 910-2591330 or [parksandrec@pendercountync.gov](mailto:parksandrec@pendercountync.gov).
- The 2021 Summer on the Square concert series lineup has been released! Flyer is attached. This series is in partnership with the Town of Burgaw.
- Tuesday night was the Spring cornhole league championship at Hamsptead Kiwanis Park. Thanks to all the teams that participated in this league.





# *Pender County* **Parks and Recreation** *Master Plan Public Meetings*

## **4/27 Poplar Grove Barn**

10200 US-17, Wilmington, NC 28411

## **4/29 Penderlea Gym**

231 W H Robbins Road, Willard, NC 28478

## **5/04 Hampstead Annex**

15060 US HWY 17, Hampstead, NC 28443

## **5/06 Cape Fear Middle Gym**

1886 NC-133, Rocky Point, NC 28457

## **5/18 CFCC Surf City Campus**

621 NC-210 E, Hampstead, NC 28443

## **5/20 Moores Creek National Battlefield**

40 Patriots Hall Dr. Currie, NC 28435

## **5/25 Maple Hill Volunteer Fire Department**

115 Old Maple Hill Rd N, Maple Hill, NC 28454

## **5/27 Pender County Administrative Building**

805 S. Walker Street Burgaw, NC 28425

Come share your vision for Parks and Recreation activities and facilities in Pender County.

**All meetings are from  
4:30pm - 7:30pm**

These are floating meetings, drop by anytime between 4:30 pm - 7:30 pm to share your thoughts.

**Call 910-259-1330 or email [ParksandRec@pendercountync.gov](mailto:ParksandRec@pendercountync.gov) for more information.**



Scan the QR code to fill out the community survey.

Made with PosterMyWall.com

# SUMMER ON THE SQUARE



THE IMITATIONS

JUNE 17



RIVERMIST

JULY 15



CATS BAND

JULY 29

CONCERTS START AT 6:30 PM  
PENDER COUNTY COURTHOUSE SQUARE

For more information, contact 910-300-6401 or 910-259-1330





# Pender County Government Update

## Department

### PENDER FIRE AND EMS

Thank you

Suicide Deaths YTD							Overdose YTD						
	Actual	Attempts				Total Attempts			Heroin	Pills	Other Illegal Substance	Deaths	LEO Naran
		0 to 18	18 to 45	45 to 65	65+								
January	1	0	2	2	1	5	January	2	2	6	2	1	
February	0	0	3	1	2	6	February	2	4	2	0	1	
March	0	1	0	2	0	3	March	1	3	4	0	0	
April	1	1	1	1	0	3	April	2	1	3	0	2	
May	0	0	0	2	0	2	May	0	0	0	0	0	
June							June						
July							July						
August							August						
September							September						
October							October						
November							November						
December							December						
<b>YTD TOTAL</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>3</b>	<b>19</b>	<b>YTD TOTAL</b>	<b>7</b>	<b>10</b>	<b>15</b>	<b>2</b>	<b>4</b>	

Traffic Accident Deaths YTD			AirLink Calls	
	Deaths	Accidents		
January	0	72	January	1
February	0	71	February	1
March	0	54	March	2
April	2	62	April	1
May	1	18	May	0
June			June	
July			July	
August			August	
September			September	
October			October	
November			November	
December			December	
<b>YTD TOTAL</b>	<b>3</b>	<b>277</b>	<b>YTD TOTAL</b>	<b>5</b>

## PENDER EMS AND FIRE 2021

EMS Operation		Weekly		YTD	EMS Call Type Summary		Weekly		YTD
Station 1	Burgaw		46	781	Cancelled		28	591	
Station 14	Sloop Point		30	522	Refusals		54	1022	
Station 16	Hampstead		22	585	Stand By's		2	27	
Station 18	Scotts Hill		0	0	Transported		124	2076	
Station 23	Surf City		25	376	Treated and Released		6	213	
Station 29	Currie		0	72			214	3929	
Station 4	Topsail Beach		5	109					
Station 5	Union		16	299					
Station 7	Rocky Point		40	733					
Station 13	Maple Hill		1	61					
Station 9	Atkinson		29	391					
			214	3929					
<b>Fire Operations</b>					<b>Fire Call Type Summary</b>				
		Weekly		YTD			Weekly		YTD
Station 1	Burgaw		6	132	FIRE		3	65	
Station 14	Sloop Point		10	178	Motor Vehide Crash		5	118	
Station 16	Hampstead		10	129	Search and Rescue		0	0	
Station 18	Scott Hill		2	76	Service Calls		5	115	
Station 29	Hwy 421 South		2	68	EMS First Response		29	469	
Station 21	Long Creek		5	118	Cancelled		7	154	
Station 4	Topsail--OR		0	0	Ocean Rescue		0	10	
Station 13	Maple Hill		6	112			49	931	
Station 17	Penderlea		7	73					
Station 28	Island Creek		1	45					
			49	931					



# Pender County Government Update

Department

REGISTER OF DEEDS

<b>REGISTER OF DEEDS 4/01/2021 TO 4/30/2021</b>	
Maps Recorded	29
Marriage License Issued	51
Passport Applications	105
Passport Photos	106
Notary Oaths Issued	31
Deeds of Trust Recorded	494
Deeds Recorded	433
Vital Certificates Issued (Birth/Death/Marriage)	403
Miscellaneous Documents Recorded	843
Total Fees Collected	\$369,667.10



# Pender County Government Update

## Department

### TOURISM

Tourism Update:

Pender County Tourism celebrated **National Travel and Tourism Week**. We were invited to speak at the **Topsail Island Kiwanis Club** to discuss tourism and the economic impact the department makes. Approximately 200 **Tourism Bags** that included visitor information were given to Visitors at the **I-95 South Welcome Center** to help celebrate the Week. Olivia and Stephanie also attended the **National Travel & Tourism Week 2021 Virtual Summit**.

We met with YWCA leaders to discuss the **Grandparents Support Network**. Pender County is included in the June 5 conference.

Tourism spent several hours with **Missiles and More Museum**. The volunteers have reorganized the museum and is now open to the public. The historical society is also starting **BINGO!** again June 3\\.

We met with the **new director of the sea turtle hospital**. We hosted Kathy at lunch and discussed projects that we can partner together.

Stephanie led the first **Ghost Walk** committee meeting of the year for the Oct. 22-23 event.

We are working with Pender Education Partnership, a nonprofit foundation, which will host an **Open Mic Night** in collaboration with the Town of Burgaw and Pender County Schools. Jeff Rivenbark of WWAY will serve as the master of ceremonies.

Tourism is coordinating with the **Wilmington Sharks** and our HR department for securing our Hometown Heroes who will be honored at the June 6 game.

The **2021 Photo Contest** judging was accomplished. We had many wonderful entries. Winning entries will be notified, and photos will be published online.

Tourism continues to work with **NC Coast Host** as we come out of COVID restrictions. A board meeting is set for June 10\\.

Tourism continues to work with **North Carolina Beach Inlet and Waterways Association**. The organization is going through a new branding logo and website construction with Greg Ford Designs.

We served as the coordinator of the **Governor's Volunteer Service Awards**. **Share the Table** was the Pender County Medallion Winner and a state winner. The ceremony honoring them was conducted virtually on May 12.

We continue to work with our local **chambers of commerce**. We met with the Greater Topsail Area Chamber of Commerce regarding communications. We met with the Burgaw Chamber to discuss First Thursdays, a new event to attract visitors to Burgaw.

Tammy attended the **NC State Archives** workshop regarding records. TDAs will be added to the records schedules.

Tourism Staff attended the **Systel Printing Training Webinar**.

Tourism continues to work on **Blueberry Week** activities with the Town of Burgaw and its TDA. We are developing an art project that will enhance the Pender County Blueberry Trail.

Stephanie attended the John Formica **"If Disney Ran Your Business"** webinar offered through CFCC.

Olivia attended last week's **Paddle Trail** discussion with Parks & Recreation.

Olivia also attended the **Green Swamp Webinar** for information on biodiversity and land preservation.

Believe it or not, we are starting work on our **2022 Visitor Guide**. We have solicited printing quotes.

We are getting the **Hampstead office** organized – which came in very handy during the fuel shortage.

We contacted Visit NC regarding **fuel shortage information** on behalf of our visitors.

The **African American Heritage Trail** was listed in the **Historic Wilmington Preservation Foundation's Preservation Challenge**, which invites people to donate archives or family information to the trail.  
<https://www.historicwilmington.org/preservation-challenge/>.

Communications:

With the **Colonial Pipeline fuel disruption**, we have been very busy with communications.

We continue to field media questions and provide information.

We continue to update the website and social media pages.



# Pender County Government Update

Department  
UTILITY OPERATIONS

## PENDER COUNTY UTILITIES (PCU) & WATER DISTRICTS:

The Annex & Kiwanis Park well facilities have been producing water simultaneously for periods of twelve hours a day since Tuesday May 4, 2021. The total combine twelve hours period flow is approximately 432,000 gallons. Both wells combined have pumped a total of 4,909,500 gallons in the past two weeks. This additional flow has allowed for the 210 Booster Pump Station to begin cycle its pumps as per designed as compared to last years cycles.

Preventive maintenance was also performed by technicians from Charles Underwood Inc. on Pump #2 at the 210 Booster Pump Station. By using our spare refurbished pump and motor, we were able to removed and send the existing pump #2 and motor to the shop for preventive maintenance. This will ensure that our pumps are performing at optimal conditions while giving us a much needed pump maintenance rotation program.

We received a few expected customer complaints with the introduction of higher flows as well as new levels of chlorine residual in the distribution system, but these were easily addressed by flushing the water lines around the Sloop Point Loop Rd. and Country Club area. As always, we will continue to review our operations of the distribution system assets in preparation for the upcoming Memorial Day weekend.

## FIELD STAFF WORK AND STATUS UPDATES SINCE LAST REPORT:

We are operating two Automatic Hydrant Flushers to improve water quality at the end of the distribution system. One located on Old Landing Road and the other on Riverland Drive.

Mr. Glenn Garvin and Mark Eason (field staff) installed three new residential water taps and repaired two water service connections.

Mr. Chris Ewing, James Williams, and Mark Eason (field staff) performed a total of 372 locates in the past two weeks. Several locates in the Hampstead area were for Piedmont Natural Gas totaling five miles.

A representative from Singer Valves calibrated all valves at both Hampstead Wells.

We are currently conducting Sewer Hydrogen Sulfide testing at the Regional Station as requested by CFPUA. Hydrogen Sulfide is a very corrosive gas found in waste water that can affect the life of equipment.

A HACH Company representative installed and calibrated pH and chlorine meter monitoring equipment at both Kiwanis and the Annex Well.

James Proctor (Field Water & Sewer Superintendent) supervised and monitored all these activities, and performed pressure testing on waterline located on Grandview Drive.

## WATER PRODUCTION NUMBERS:

January 2021 Daily Avg: 1.37 MGD from WP, 0.096 MGD from Wallace, 0.715 MGD to Hamp/SH, 0 MGD from Annex Well.

February 2021 Daily Avg: 1.25 MGD from WP, 0.287 from Wallace, 0.730 MGD to Hamp/SH, 0 MGD from Annex Well.

March 2021 Daily Avg: 1.20 MGD from WP, 0.267 MGD from Wallace, 0.921 MGD to Hamp/SH, 0.0009 MGD from Annex and Kiwanis Wells.

April 2021 Daily Avg: (thru 28th): 1.43 MGD from WP, 0.248 MGD from Wallace, 0.921 MGD to Hamp/SH, 0.147 MGD from Annex and Kiwanis Wells.

May 2021 Daily Avg: (thru 13th): 1.57 MGD from WP, 0.314 MGD from Wallace, 1.064 MGD to Hamp/SH, 0.327 MGD from Annex and Kiwanis Wells.

## **WATER TREATMENT PLANT:**

Tom Hedrick (WTP Superintendent) installed 24 replacement batteries in the Uninterrupted Power Supply unit in the Water Treatment Plant Mechanical Room. This is the main backup power for the plant control system which is vital to operations.

Tom is also working on purchasing and installing an aeration system in the Water Treatment Plant recycled water ponds. This will help improved the pond water pH numbers with very minimum use of chemicals prior to being discharge.

Jar Testing of the river raw water quality was performed to improved the overall Water Treatment Plant Performance. This will improve the use of treatment chemicals and operations of the plant (see attached picture).

PCP WASTE WATER TREATMENT PLANT-MKKAS (Melinda K. Knoezer Adaptive Ecosystem):

Kurt Lonander (WWTP Superintendent) and his staff, drained, cleaned, and performed annual inspection and cleaning of the plant clarifier (see attached pictures). This type of maintenance is important in order to produced the best quality of effluent water coming out of the clarifier.

Waste Water Treatment Plant staff pulled, tested and reinstalled the float switches at the scum pump station.

Staff fixed several dirt washouts next to plant road and discharge ponds, and filled-in various holes around the plant's grounds.

The Returned and Waste Activated Sludge Pump Station Check Valve was also rebuilt by staff (see attached pictures).

Kurt Lonander is working on updating WWTP emergency response plans as well as working on quotes acquisition, entering of requisitions, and budgeting.

Mr. Lonander also conducted a Waste Water Treatment Plant tour for Cape Fear Community College.

## **SOLID WASTE - TRANSFER STATION REPORT:**

The Transfer Station Facility has been operational during the COVID-19 Pandemic and the recent fuel disruption event. Staff reported daily to work on location in order to provide services to the citizens of the County.

The Transfer Station continues to create approximately 100 disposal tickets daily.

Waiting time at scales is approximately 10 minutes IN and 10 minutes OUT.

### **Collected County Disposal Report for April 2021:**

Construction debris - 726.74 tons

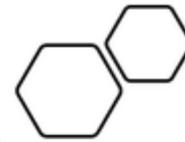
Household garbage - 2,606.06 tons

Household recycling - 115.6 tons

Scrap Metal recycling - 117.38 tons

Whitegoods recycling - 2.22 tons

Scrap Tires - 63.51 tons



Annual Cleaning and Inspection done at The Wastewater Treatment Plant Clarifier.



Jar Testing done at the Water Treatment Plant to improve overall water plant performance.



Debris removed from the clarifier and maintenance done at the Wastewater Treatment Plant Check Valve